



Warranty Policy

Your consumer rights

The consumer rights act 2015 protects you from cars sold with major faults that were present at the time of sale, even if they only become apparent later on.

1. If a car is sold with a current fault that makes the car unusable you have the right of return for 30 days after collection/delivery for the full purchase price. All faults, apart from accident damage or wear, will be assumed to be present at purchase. The seller has the right to inspect the problem and confirm that the car is now unusable because of the fault. You of course have the choice to let us fix the problem rather than returning the car if you prefer.
2. From 30 days until 6 months if a car was sold with a current fault that makes the car unusable the seller has the right to fix the fault once and return the car to you. If that doesn't fix the fault you then have the right to return the car, for purchase price minus the costs of using the car for the time since collection/delivery.
3. After 6 months you still have the right to return after one attempt at fixing as you do between 30 days to 6 months, but it is the buyer's responsibility to prove conclusively that the fault was present at purchase.

Our Warranty

We voluntarily give you additional security with our 3 month warranty for new faults that may occur within the first 3 months from date of collection/delivery.

What we cover:

- Mechanical faults; engine, gearbox, electrical or suspension problems not caused by impact
- Window mechanisms, roof mechanisms
- Locking systems
- Air con and blower systems
- Major oil leaks or other fluid leaks not caused by an impact

What we don't cover:

- Glass cracks, chips or other
- Consumables – tyres, wipers, brake pads/discs
- Alloy damage or bodywork scuffs/scratches
- Accident damage
- Lost keys or flat key batteries
- Wheel bearings/suspension on wheels that have been curbed
- Window motors that have been used while the car is not defrosted